

February 25, 2021

Dear Residents, Families and Responsible Parties,

In an ongoing effort to reduce the risk from Covid-19 and continue to provide a safe and healthy environment, we would like to notify you of the need to change some resident's rooms. Current Federal and State guidelines require all new admissions to be quarantined for a period of 14 days upon admission. In addition, it is best practice to not mix new admissions with current residents for infection control purposes. Therefore, all new admissions will be temporarily assigned a room for the 14-day quarantine period, then moved to a new cleared room once the quarantine period is complete.

Due to the aforementioned, we will begin moving resident rooms in order separate residents currently living in the facility from newly admitted residents still under the 14-day quarantine. Whenever possible, residents who are moving will be given the opportunity to choose from the available rooms.

This operational change will be ongoing until further notice. We do not have any recent direction from the Centers for Medicare and Medicaid Services or the Hawaii Department of Health on when we may expect a relaxation of the guidelines.

If you or your loved one will be affected by the relocation of rooms, we will personally speak with you, your family or your responsible party before initiating the room change. I apologize for the inconvenience this causes. This is not necessarily easy and may require an adjustment to a new roommate or location. When room changes are necessary, this sometimes takes a period of time to adjust after the move. We will do everything we can to accommodate needs whenever possible.

We will provide additional details on any changes as they become available including any changes to current visitation restrictions. Please contact Darrin Schadel, <u>dschadel@alohanurisng.com</u> 808-247-2220 ext. 542 with any questions or concerns.

Thank you,

Darrin Schadel, Administrator